



1 Year Limited

Solar Hot Water Penetration Warranty

Coverage term

Up to 1 year from the installation date, limited to workmanship at AllSolar penetrations and installation interfaces. If the roof material or workmanship warranty at the property is shorter than this term, this warranty defaults to the remaining roof warranty term.

What is covered

Workmanship that causes active water intrusion at an AllSolar exterior penetration or flashing, and workmanship defects directly related to the mechanical attachment and weather sealing of the solar hot water system. Labor only. Equipment is covered by manufacturer warranties.

Exclusions and limits of liability

This warranty does not cover product performance or any manufacturer supplied equipment. Additional exclusions specific to solar hot water include scale, sediment, corrosion, dissimilar metal reaction, glycol degradation, anode depletion, mineral fouling of heat exchangers, mixing valve adjustment or replacement, and TPR valve function. Freeze related damage is excluded unless a separately purchased freeze package was installed and maintained by AllSolar and the manufacturer instructions were followed. The following are also excluded:

1. Weather and acts of God including wind, hail, lightning, named or numbered storms, hurricanes, tornadoes, flood, or wind driven rain
2. Animals or pests and related damage
3. Aging or deterioration of roofing, sealants, plumbing, PVC, copper, or insulation including UV brittleness
4. Pre existing defects or leaks, hidden conditions, improper roof slope, clogged drains or gutters, or prior penetrations by others
5. Customer neglect, lack of maintenance, failure to notify promptly, or restricted access
6. Work by others without prior written authorization from AllSolar
7. Code changes after installation or costs to bring existing systems to later standards
8. Electrical surges or lightning induced failures of controls or pumps
9. Cosmetic conditions without active water intrusion
10. Interior finishes, contents, or mold. Liability for any covered leak is limited to exterior repair or reseal only
11. Access costs including drywall removal, landscaping, scaffolding, tile matching, or specialty lifts unless specifically included in a written work order
12. Consequential, incidental, special, or punitive damages

Sole remedy and cap

AllSolar obligations for a validated claim are limited to exterior repair or reseal at the affected penetration or reinstallation of affected flashing. Total liability is capped at the amount you paid AllSolar for the original installation at that address.

Owner responsibilities

1. Inspection by AllSolar at least once every year to maintain coverage. Service fees apply. Coverage is suspended if inspections are missed and resumes upon completion.
2. Maintain proper water quality and perform routine maintenance per manufacturer guidance.
3. Report suspected workmanship leaks within seven days of discovery and allow prompt access during normal business hours.

Claims and service

A standard trip and diagnostic fee applies when the issue is not a validated workmanship leak at an AllSolar penetration. Emergency or off hour service is available at published rates.

Named storm suspension

During and within seventy two hours after a named or numbered storm watch or warning affecting the installation county, storm related causes are suspended from coverage.

Transfer

Transferable once to a subsequent owner with a passed paid inspection within thirty days of title transfer. A transfer fee of \$500 applies and includes a full inspection.

General

Valid only at the original installation address and void if tampered with or altered by others without prior written authorization from AllSolar.



One-Year Limited Workmanship Warranty

Covering Photovoltaic (PV), Solar Pool Heating (SPH), and Solar Domestic Hot Water (DHW) installations and service

Coverage term

One (1) year from the installation completion date, or for service work, one (1) year from the date that service is performed. Limited to workmanship — the labor AllSolar Energy performs to mount, fasten, wire, plumb, connect, and assemble your system.

What Is Covered

Defects in AllSolar Energy workmanship on covered installs and service. This includes the mechanical attachment, wiring and terminations, plumbing connections, mounting hardware, and system assembly we perform. If a covered workmanship defect appears within the term, AllSolar Energy will correct the defective work at no charge for the labor and any materials needed to make that correction.

PV — racking and module attachment, DC/AC wiring and terminations, conduit, inverter/microinverter mounting and connections, panel interconnection, grounding and bonding, monitoring setup.

SPH — collector mounting and strapping, header and supply/return plumbing connections, valves, sensors, controllers, pipe runs.

DHW — collector mounting, tank and plumbing connections, pump stations, mixing/tempering valves, sensors, controllers, freeze-protection components.

Service — the specific repair or work performed, warranted against workmanship defects in that work only.

Equipment is covered by manufacturer warranties, not by this warranty.

Exclusions and Limits of Liability

This warranty does not cover product performance, production or energy yield, or any manufacturer-supplied equipment. AllSolar Energy is not responsible for and this warranty does not cover:

1. Weather and acts of God including wind, hail, lightning, named or numbered storms, hurricanes, tornadoes, flood, or wind-driven rain.
2. Animals or pests including birds, rodents, squirrels, raccoons, or insects and any related chewing, pecking, nesting, or soiling.
3. Aging, wear, or deterioration of roofing, sealants, fasteners, finishes, or any component including brittleness from UV or heat.
4. Pre-existing defects, hidden conditions, or prior work by others.
5. Roof penetration sealing and water intrusion at AllSolar Energy penetrations or flashing, which is covered under the separate AllSolar Energy Penetration Warranty.
6. Customer neglect, lack of maintenance, soiling, shading, pressure washing, or failure to provide timely notice and reasonable access.
7. Work by others including any alteration, cleaning, repairs, removals, or additions done without prior written authorization from AllSolar Energy.
8. Code changes or utility rule changes after installation, rapid shutdown or monitoring changes, or any costs to bring existing systems to later standards.
9. Electrical surges, utility transients, brownouts, power quality issues, or lightning-induced failures.
10. Damage from water chemistry, scaling, or corrosion, including improperly balanced pool or domestic water.
11. Cosmetic conditions that do not affect system function or safety.
12. Access costs including drywall removal, landscaping, scaffolding, tile matching, or specialty lifts unless specifically included in a written work order.
13. Consequential, incidental, special, or punitive damages.
14. Production shortfalls, clipping, degradation, curtailment, or communication outages. These are not workmanship defects.

Sole Remedy and Cap

For a validated claim, AllSolar Energy obligations are limited to repair or correction of the defective workmanship. Total liability is capped at the amount you paid AllSolar Energy for the original installation or service at that address.

Owner Responsibilities

1. Keep the system and its connections clear of debris and animal nests. Do not pressure wash any equipment.
2. Report a suspected workmanship defect within seven (7) days of discovery and allow prompt access during normal business hours.

Claims and Service

A standard trip and diagnostic fee applies when the issue is not a validated AllSolar Energy workmanship defect — for example, equipment failure under manufacturer warranty or damage from a non-covered cause. Emergency or off-hour service is available at published rates.

Named Storm Suspension

During and within seventy-two (72) hours after a named or numbered storm watch or warning affecting the installation county, storm-related causes are suspended from coverage.

Transfer

Transferable once to a subsequent owner for the remainder of the term, provided AllSolar Energy receives written notice within thirty (30) days of title transfer.

General

Valid only at the original installation address and void if tampered with or altered by others without prior written authorization from AllSolar Energy. This warranty is separate from and in addition to the AllSolar Energy Penetration Warranty and any applicable manufacturer equipment warranties. Governed by the laws of the State of Florida.

To make a claim

Call AllSolar Energy, Inc. at **866-412-4218** or email to **service@allsolarenergy.com**

Serving Central Florida since 1999
License #CVC056660 • #EC13005027