



1 Year Limited

Solar Hot Water Workmanship & Penetration Warranty

Coverage term

Up to 1 year from the installation date, limited to workmanship at AllSolar penetrations and installation interfaces. If the roof material or workmanship warranty at the property is shorter than this term, this warranty defaults to the remaining roof warranty term.

What is covered

Workmanship that causes active water intrusion at an AllSolar exterior penetration or flashing, and workmanship defects directly related to the mechanical attachment and weather sealing of the solar hot water system. Labor only. Equipment is covered by manufacturer warranties.

Exclusions and limits of liability

This warranty does not cover product performance or any manufacturer supplied equipment. Additional exclusions specific to solar hot water include scale, sediment, corrosion, dissimilar metal reaction, glycol degradation, anode depletion, mineral fouling of heat exchangers, mixing valve adjustment or replacement, and TPR valve function. Freeze related damage is excluded unless a separately purchased freeze package was installed and maintained by AllSolar and the manufacturer instructions were followed. The following are also excluded:

1. Weather and acts of God including wind, hail, lightning, named or numbered storms, hurricanes, tornadoes, flood, or wind driven rain
2. Animals or pests and related damage
3. Aging or deterioration of roofing, sealants, plumbing, PVC, copper, or insulation including UV brittleness
4. Pre existing defects or leaks, hidden conditions, improper roof slope, clogged drains or gutters, or prior penetrations by others
5. Customer neglect, lack of maintenance, failure to notify promptly, or restricted access
6. Work by others without prior written authorization from AllSolar
7. Code changes after installation or costs to bring existing systems to later standards
8. Electrical surges or lightning induced failures of controls or pumps
9. Cosmetic conditions without active water intrusion
10. Interior finishes, contents, or mold. Liability for any covered leak is limited to exterior repair or reseal only
11. Access costs including drywall removal, landscaping, scaffolding, tile matching, or specialty lifts unless specifically included in a written work order
12. Consequential, incidental, special, or punitive damages

Sole remedy and cap

AllSolar obligations for a validated claim are limited to exterior repair or reseal at the affected penetration or reinstallation of affected flashing. Total liability is capped at the amount you paid AllSolar for the original installation at that address.

Owner responsibilities

1. Inspection by AllSolar at least once every year to maintain coverage. Service fees apply. Coverage is suspended if inspections are missed and resumes upon completion.
2. Maintain proper water quality and perform routine maintenance per manufacturer guidance.
3. Report suspected workmanship leaks within seven days of discovery and allow prompt access during normal business hours.

Claims and service

A standard trip and diagnostic fee applies when the issue is not a validated workmanship leak at an AllSolar penetration. Emergency or off hour service is available at published rates.

Named storm suspension

During and within seventy two hours after a named or numbered storm watch or warning affecting the installation county, storm related causes are suspended from coverage.

Transfer

Transferable once to a subsequent owner with a passed paid inspection within thirty days of title transfer. A transfer fee of \$500 applies and includes a full inspection.

General

Valid only at the original installation address and void if tampered with or altered by others without prior written authorization from AllSolar.